

Mobilization
Information and Resources
Guide

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- [E.O. 13223 of September 14, 2001](#)
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- [E.O. 13253 of January 16, 2002](#)
Amendment to Ordering the Ready Reserve of the Armed Forces To Active Duty and Delegating Authorities to the Secretary of Defense and the Secretary of Transportation
- [E.O. 13239 of December 12, 2001](#)
Designation of Afghanistan and the Airspace Above as a Combat Zone
- [E.O. 13289 of March 12, 2003](#)
Establishing the Global War on Terrorism Medals
- [E.O. 13293 of March 28, 2003](#)
Establishing rules for the award of the National Defense Service Medal to Reserve Component Members
- [E.O. 13363 of November 29, 2004](#)
Establishing the Afghanistan and Iraq Campaign Medals

[Presidential Proclamation 7463 of September 14, 2001](#)

Declaration of National Emergency by Reason of Certain Terrorist Attacks

White House Memo — [Leave for Federal Civilian Employees](#)

Authorizes 5 days of leave of uncharged leave for returning activated military personnel

SECRETARY OF DEFENSE/DEPUTY SECRETARY OF DEFENSE

September 14, 2001

Partial Mobilization (World Trade Center and Pentagon Attacks) and Redelegation of Authority Under Title 10, United States Code, Section 123, 123a, 527, 12006, 12302, and 12305

September 15, 2001 — **Authorities related to the Ready Reserve of the Coast Guard**

Partial Mobilization (World Trade Center and Pentagon Attacks) and Redelegation of Authority Under Title 14, United States Code, Section 331, 359, and 367

September 19, 2001 — **Suspended restrictions on E-8 and E-9 grade ceilings**

Partial Mobilization (World Trade Center and Pentagon Attacks) and Redelegation of Authority Under Title 10, United States Code, Section 123, 123a, 527, 12006, 12305, 12011, and 12012

September 28, 2001 — **Increased Air Force Ceiling**

Partial Mobilization (World Trade Center and Pentagon Attacks) and Redelegation of Authority Under Title 10, United States Code, Section 123, 123a, 527, 12006, 12305, 12011, and 12012

October 8, 2001

Suspension of Requirement of Statutory Requirement for Personnel Tempo (PERSTEMPO) Management

October 13, 2001 — **Increased Army, Navy and Air Force Ceilings**

Partial Mobilization (World Trade Center and Pentagon Attacks) and Redelegation of Authority Under Title 10, United States Code, Section 123, 123a, 527, 12006, 12305, 12011, and 12012

November 9, 2001 — **Increased Air Force Ceiling**

Partial Mobilization (World Trade Center and Pentagon Attacks) and Redelegation of Authority Under Title 10, United States Code, Section 123, 123a, 527, 12006, 12305, 12011, and 12012

SECTION 2

PERSONNEL POLICY

UNDER SECRETARY OF DEFENSE **(PERSONNEL & READINESS)**

Personnel and Pay Policy Guidance memo of September 20, 2001

Mobilization/Demobilization Personnel and Pay Policy for Reserve Component Members Ordered to Active Duty in Response to the World Trade Center and Pentagon Attacks

Personnel and Pay Policy Guidance Revision memo of October 30, 2001

Change – Mobilization/Demobilization Personnel and Pay Policy for Reserve Component Members Ordered to Active Duty in Response to the World Trade Center and Pentagon Attacks

Personnel and Pay Policy Addendum I memo of July 19, 2002

Provides additional guidance for proactively managing Reserve Component Members identified for mobilization and demobilization

Personnel and Pay Policy Addendum II memo of January 7, 2004

Health Care Benefits for Reserve Component Members and Their Dependents

Personnel and Pay Policy Addendum III memo of February 11, 2005

Health Care Benefits for Reserve Component Members and Their Dependents

ASSISTANT SECRETARY OF DEFENSE **(RESERVE AFFAIRS)**

Employer Database memo of November 6, 2001

Capturing Data on Employers of Guard and Reserve Members

Family Healthcare memo of November 7, 2001

TRICARE Reserve Family Demonstration Project

USERRA Limit Exemption memo of September 20, 2001

Reemployment Protections for Activated Reserve Component Members

- **Navy/Marine Corps** USERRA Exemption Policy
- **Air Force** USERRA Exemption Policy

OFFICE OF PERSONNEL MANAGEMENT

OPM Compensation Policy Memorandum of September 14, 2001

Rights and Benefits of Reservists Called to Active Duty

- **Attachment 1** (Updated June 2003)
- **Attachment 2**

Coordination of Health Care Benefits for Federal Employees:

Federal Employee Health Benefit (FEHB), Transitional Health Care (TAMP) and TRICARE Reserve Select (TRS)

- **Benefits Administration Letter 05-411 (FEHB &TAMP/TRS)**
- **FEHB after TAMP/TRICARE Reserve Select**
- **Waiver of Immediate FEHB Reinstatement**

Military Leave for Federal Civilian Employees

Effective November 24, 2003, all employees who have been activated in support of the national emergency declared by the President are entitled to the 22 days of military leave under 5 U.S.C. 6323(b).

- **Military Leave — FAQ**
- **Additional Leave for Returning Federal Civilian Employees**

MISCELLANEOUS POLICY DOCUMENTS

Employer Information — **Register Your Employer**

Key Employees — **Screening the Ready Reserve**

- **DoD Directive 1200.7 – *Screening the Ready Reserve***
- **Mobilization Delays and Exemptions**

Awards/Medals

[Armed Forces Reserve Medal](#)

- **[Armed Forces Reserve Medal](#)** — Frequently Asked Questions (FAQ)

Global War on Terrorism Medals — Two new medals

- **[Executive Order](#)**
- **[Global War on Terrorism Service Medal](#)**
- **[Global War on Terrorism Expeditionary Medal](#)**
- Campaign Medals For **[Afghanistan and Iraq](#)**
 - **[Executive Order](#)** Establishing the Afghanistan and Iraq Campaign Medals
- Eligibility for GWOT Medals Extended to **[GITMO and Colombia](#)**
- **[News release](#)** - DoD
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[National Defense Service Medal](#) — New eligibility rules for Guard and Reserve members

[Military Personnel Record Request](#) — for Military Veterans from the National Military Personnel Record Center

[Volunteer Strategy](#)

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PAY & BENEFITS

PAY AND ALLOWANCES

[MyPay](#) — Access to your military pay account

[Pay Table](#) — including BAS and Special and Incentive Pays

[Military Compensation](#) — Pay and Allowances, Retirement, Benefits, Tax Advantage, SBP, and TSP

Allowances:

- BAH / BAH II
- CONUS COLA
- Overseas COLA
- Overseas Housing Allowance
- Dislocation Allowance

Income Replacement

- [Policy](#)
- [Fact Sheet](#)
- [Calculator](#)
- [Frequently Asked Questions](#)
- [Application Form](#) — DD Form 2919
- [Points of Contact](#)

Pay and Benefits

- Basic pay
- Special and Incentive Pays
- Medical and Dental Care
- Commissary, Exchange, MWR
- Life Insurance
- Leave
- Reemployment Rights
- Servicemembers' Civil Relief Act (SCRA)

INVESTMENT OPTIONS

- Savings Deposit Program
 - [General overview](#) of the program
 - Section 1035 of title 10, United States Code — [Deposits of Savings](#)
 - DoD Financial Management Regulation — [Savings Deposit Program](#)
 - [DFAS Information](#) on the Savings Deposit Program
 - Savings Deposit Program [FAQ](#)
- [Thrift Savings Plan](#) — Military Participation in TSP
 - [TSP Election Form](#)

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Leave Options

Military Leave for Federal Civilian Employees

Effective November 24, 2003, all employees who have been activated in support of the national emergency declared by the President are entitled to the 22 days of military leave under 5 U.S.C. 6323(b).

- [Military Leave](#) — FAQ
- Leave for [Returning Federal Civilian Employees](#)

TAXES

Tax Information

- Tax Consequences on Per Diem
 - [Information Paper](#)
 - Letter from the [Department of Treasury](#)
 - [IRS Publication 463](#), *Travel, Entertainment, Gift, and Car Expenses*
 - [Section 134 of title 26](#), United States Code—The Internal Revenue Code
- Combat Zone [Tax Exclusion](#) — IRS questions and answers on Combat Zone tax provisions
- [Tax Filing Delay](#)—Armed Force Tax Guide...IRS Publication 3
- Tax withholdings when your employer continues to pay your civilian salary
 - [Tax Rules](#) — FICA Withholding
 - IRS [Ruling 69-136](#)
- [Tax information](#) from the IRS for members of the Armed Forces

EDUCATION ASSISTANCE

Financial Assistance Programs for Education

- Montgomery GI Bill for the [Selected Reserve](#)
- [Reserve Educational Assistance Program](#) — for National Guard and Reserve member who served in support of a contingency or designated
- Montgomery GI Bill for [Active Duty](#)
- Monthly Benefit [Rates](#)
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Servicemembers' Group Life Insurance (SGLI)

- [Life Insurance Programs](#)
- [SGLI](#)
- [SGLI Family Coverage](#)
- [SGLI Handbook](#)
- [Traumatic SGLI](#) — an injury protection rider under SGLI that provides for payment to a member covered by SGLI who sustains a traumatic injury that results in certain severe losses

Federal Employees' Group Life Insurance and Service in a Combat Zone

BENEFITS FOR VETERANS

VA Benefits

- [Seamless Transition](#)
- [Transition Assistance](#) for OIF/OEF veterans
- Benefits for [Veterans](#)
- Benefits for [National Guard and Reserve members](#)
- Summary of [VA Benefits](#) for Guard and Reserve Members
- Benefits for [Dependents](#)
- [VA Benefits](#) for Surviving Spouse
- [VA Health Care](#)
- [Posttraumatic Stress Disorder](#) (PTSD)

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Free Mail

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HEALTHCARE & MEDICAL READINESS

HEALTHCARE BENEFITS/TRICARE

DEERS Enrollment — the key to healthcare access

- Update [your address](#) in DEERS

TRICARE [Eligibility](#) Fact Sheet

TRICARE Prime and TRICARE Prime Remote — Eligibility Rules for Families of Guard and Reserve Members

TRICARE — Browse for information

TRICARE — The latest information about TRICARE

TRICARE Handbook

TRICARE Benefits

- [Early Access](#) to TRICARE
- [Policy for Early Enrollment](#) in TRICARE
- [TRICARE Standard](#)
- [TRICARE Extra](#)
- [TRICARE Prime](#)
- [TRICARE Prime Remote](#) (TPR)

TRICARE – [Frequently Asked Questions](#) (FAQ)

TRICARE Demonstration Projects: *For families of reservists called to duty as a result of the September 11th terrorist attacks*

TRICARE RESERVE SELECT

- TRS Program [Description and Benefit](#)
- New [TRS Options](#)
- [Personnel Policy](#) — Qualifying to Purchase
- [Summary](#) of Policy Guidance

FEDERAL EMPLOYEE HEALTH BENEFIT

Healthcare Options for Federal Civilian Employees—Federal Employee Health Benefit (FEHB)

- DoD to Pay FEHB Premiums for DoD Federal Civilian Employees Called to Active Duty in Support of a Contingency Operation
 - [Civilian Personnel Policy](#) Memorandum of May 17, 2002
 - [Washington Headquarters Services](#) Memorandum of June 3, 2002
- [Frequently Asked Questions](#)

FEHB and Transitional Health Care/TRICARE Reserve Select

- Benefits Administration Letter [05-411](#)
- [FEHB](#) after TRICARE Reserve Select
- [Waiver](#) of Immediate FEHB Reinstatement

DENTAL BENEFITS

TRICARE Dental Program (TDP)

- [TDP Information](#)
- [United Concordia](#) — TDP Contractor
- [TDP Benefits Booklet](#)
- [Find a Dentist](#)

DISABILITY

[Incapacitation and Disability](#) — DoD Instruction

[Incapacitation and Disability](#) — FAQ

Department of [Veterans Affairs](#)

- [Filing a Disability Claim](#)
- Disability Compensation [Rates](#)
- [Vocational Rehabilitation](#) and Employment Service

MEDICAL READINESS

[Deployment Health Clinical Center](#)

[Pre-Deployment](#) Medical Readiness

[Post-Deployment Healthcare](#)

Resources for [Guard and Reserve Personnel](#)

Resources for [Guard and Reserve Families](#) —

- Health care information
- Talking to your children
- Deployment stress
- Deployment and the family

[Vaccine Healthcare Centers Network](#)

A collaboration between the Center for Disease Control and the Department of Defense (lead agency for DoD: Walter Reed Army Medical Center)

TRANSITION HEALTHCARE

Transition Healthcare

Certificate of Creditable Coverage for healthcare

A certificate that your insurance company may require when you request reinstatement under your employer-sponsored or personal health insurance policy.

RETURNING HOME

Homecoming—Assistance to ease the transition

- **Resilience** in time of war
- **Intro** to tips for resilience
- **Tips for building resilience** in children and teens
- Tips for parents of **pre-school children**
- Tips for parents of **elementary school children**
- Tips for parents of **middle school children**
- Tips for parents of **high schoolers**
- Resilience for **teens**

Warning Signs of Violence—Helping youth identify and cope with violence

- **Reasons for Violence**
- **Recognizing Violence**
- **Someone Showing Violence Warning Signs**
- **Dealing with Anger**
- **At Risk for Violent Behavior**
- **Controlling Your Own Risk for Violent Behavior**
- **Violence Against Self**

VA HEALTHCARE

- [VA Health Care](#)
- [Posttraumatic Stress Disorder \(PTSD\)](#)

VA Healthcare of Combat Veterans

- [VA Directive](#)
- [News Release](#)
- [Combat Vet Information](#)
- [Frequently Asked Questions](#)

VA Study of War-Related Illnesses

- [Home Page](#)
- [Broacher](#)

SECTION 5

REEMPLOYMENT & STUDENTS

REEMPLOYMENT

Reemployment Rights

Uniformed Services Employment and Reemployment Rights Act (USERRA)

- Answers to [Employee and Employer Issues](#)
- [Army Legal Services](#) — Click on “Reserve Components”
- Department of Labor [Regulations](#)
- [Department of Labor](#) Job Rights for Reservists — Fact Sheet
- [Employee Benefits](#) — Pension and Healthcare Coverage
- [Employment Law Guide](#) for Uniformed Service Members
- [NCESGR Ombudsman Services and the Law](#)
- [Non-Technical Resource Guide to USERRA](#) from the Department of Labor
- [The Law](#)

STUDENTS

Assistance for Student-Reservists

- Information for [student-reservists](#)
- Assistance available through the [Servicemembers Opportunity Colleges](#)
- Department of Education Letter — [Loan Relief for Military Personnel](#) Called to Active Duty
- Department of Education — [Relief for Borrower of Student Loans](#)
- Department of Education — [Institutional Reporting Deadlines](#)
- Department of Education — Treatment of Student Loans for [Mobilized Reservists](#)
- Treatment of Student Loans — [Federal Register](#)

Financial Assistance Programs for Education

- Montgomery GI Bill for the [Selected Reserve](#)
- [Reserve Educational Assistance Program](#) — for National Guard and Reserve member who served in support of a contingency or designated
 - [Fact Sheet](#)
 - [Frequently Asked Questions](#)
- Montgomery GI Bill for [Active Duty](#)
- Monthly Benefit [Rates](#)
- [Summary](#) of Educational Program Benefits

SECTION 6

LEGAL & FINANCIAL ASSISTANCE

LEGAL ASSISTANCE

Legal Services Information

- An Army site, but the information applies to all service members and their families. Once in the site, just click on any of the topics listed below to find a wealth of information.

- ▶ **Consumer & Contract Matters:**
- ▶ **Estate Planning:**
- ▶ **Family Law Matters:**
- ▶ **Housing & Real Estate:**
- ▶ **Immigration:**
- ▶ **Insurance:**
- ▶ **Landlord & Tenant:**
- ▶ **Military Matters:**
- ▶ **Money Matters:**
- ▶ **Reserve Components:**
- ▶ **Servicemembers Civil Relief Act:**
- ▶ **Tax:**
- ▶ **Veterans:**
- ▶ **Voting:**
- ▶ **Miscellaneous:**

Legal Assistance from the [American Bar Association](#)

FINANCIAL ASSISTANCE

[Financial Guide](#) — Army National Guard Guide for Mobilized Soldiers

[Financial Aid](#)

Assistance for Small Business Owners

- [Small Business Administration \(SBA\) Disaster Assistance](#)
- [Military Reservist Economic Injury Loans](#) Fact Sheet

Servicemembers Civil Relief Act (SCRA) —

(Formerly the Soldiers' and Sailor's Civil Relief Act (SSCRA))

- [Army Legal Services](#) — Click on “Servicemembers’ Civil Relief Act”
- [Public Law 108-189](#) — Servicemembers Civil Relief Act
- [SCRA](#) Information Paper
- [SSCRA-SCRA Crosswalk](#)

Child Support

- [Department of Health and Human Services](#) — Support Payments when Mobilized
- [Assistant Secretary for Children and Families](#) — Support Payment Adjustments
- Link to your [State Child Support Office](#)
- States with additional information for activated Guard and Reserve personnel
 - [Arizona](#)
 - [California](#)
 - [Colorado](#)
 - [Delaware](#)
 - [Florida](#)
 - [Massachusetts](#)
 - [Missouri](#)
 - [Montana](#)
 - [Nebraska](#)
 - [New Jersey](#)
 - [North Dakota](#)
 - [Oklahoma](#)
 - [Virginia](#)
 - [Washington](#)
 - [Wisconsin](#)

School Lunch Program

SECTION 7

FAMILY READINESS

FAMILY READINESS

Child Support — See Section 6 (Legal and Financial Assistance)

Family Readiness Toolkit

- Finances
- Legal Affairs and Estates Planning
- Family Support
- Your Family
- Departing and Returning to Your Civilian Career
- Relocation Resources
- Toolkit Resources and Web Links

Guide to Reserve Family Benefits

Homecoming—Assistance to ease the transition

- **Resilience** in time of war
- **Intro** to tips for resilience
- **Tips for building resilience** in children and teens
- Tips for parents of **pre-school children**
- Tips for parents of **elementary school children**
- Tips for parents of **middle school children**
- Tips for parents of **high schoolers**
- Resilience for **teens**

Military Departments Family Readiness Information

- ARMY — **Army Families Online**
- NAVY / MARINE CORPS — **LifeLines**
- AIR FORCE — **Crossroads**

SECTION 8

DEMOBILIZATION & TRANSITION BENEFITS

DEMOBILIZATION

Personnel Policy Demobilization Guidance

Highlighted Sections from the Personnel and Pay Memo of September 20, 2001

Provides additional guidance for proactively managing Reserve Component Members identified for mobilization and demobilization

TRANSITION ASSISTANCE

Homecoming—Assistance to ease the transition

Leave Options

Leave for **Returning Federal Civilian Employees**

Federal Employment Information

- Office of Personnel Management **Federal Job Search**
- Office of Personnel Management **Veterans Information**
- Office of Personnel Management **VetGuide**
Provides detailed information about the special rights and privileges that veterans enjoy in Federal civil service employment.
- Office of Personnel Management **VetInfo Guide**
Provides general information about Federal civil service employment for veterans.

Transition Assistance Program

- DoD Transition Assistance Program **Portal**

Unemployment Insurance

- [General Facts](#)
- About [Unemployment Insurance](#)
- Unemployment Compensation for [Service Members](#)
- Find Your [State](#)

REEMPLOYMENT

Reemployment Rights

Uniformed Services Employment and Reemployment Rights Act (USERRA)

- [The Law](#)
- [USERRA](#) — Department of Labor
- [Employment Law Guide](#) for Uniformed Service Members
- [E-law USERRA Advisor](#) — Department of Labor
- E-law USERRA Advisor — Answers to [Employee and Employer Issues](#)
- USERRA [Regulations](#) — Department of Labor
- [Non-Technical Resource Guide to USERRA](#) from the Department of Labor
- [Return to Civilian Employment](#)
- [Employee Benefits](#) — Pension and Healthcare Coverage
- [Frequently Asked Questions](#) by Employers
- [Frequently Asked Questions](#) by Employees
- [NCESGR Ombudsman Services and the Law](#)
- [USERRA Fact Sheet](#) — Department of Labor
- [Army Legal Services](#) — Click on “Reserve Components”
Just click on “Reserve Components” then USERRA FAQs

STUDENTS

Assistance for Student-Reservists

- Information for [student-reservists](#)
- Assistance available through the [Servicemembers Opportunity Colleges](#)
- Department of Education [Loan Relief for Military Personnel](#) Called to Active Duty
- Department of Education — [Relief for Borrower of Student Loans](#)
- Department of Education — [Institutional Reporting Deadlines](#)
- Department of Education — Treatment of Student Loans for [Mobilized Reservists](#)
- Treatment of Student Loans — [Federal Register](#)
- [Student Loan Fact Sheet](#)

SMALL BUSINESS OWNERS

Assistance for Small Business Owners

- [Small Business Administration](#) (SBA) Disaster Assistance
- [Military Reservist Economic Injury Loans](#) Fact Sheet

HEALTHCARE

[Transitional Healthcare](#)

[Post-Deployment Health Assessment](#)

- [DD Form 2796](#) — Post Deployment Health Assessment
- [DD Form 2900](#) — Post Deployment Health Reassessment
- [DD Form 2697](#) — Report of Medical Assessment

[Post Deployment Health Care](#)

[Certificate of Creditable Coverage](#) for healthcare

A certificate that your insurance company may require when you request reinstatement under your employer-sponsored or personal health insurance policy.

- [Certificate of Creditable Coverage](#) Fact Sheet

VA HEALTHCARE

VA Healthcare of Combat Veterans

- [OEF/OIF Veterans](#)
- [VA Directive](#)
- [News Release](#)
- [Combat Vet Information](#)
- [Frequently Asked Questions](#)

VA Study of War-Related Illnesses

- [Home Page](#)
- [Broacher](#)
- [Frequently Asked Questions](#)

VA Environmental Agents Service

VETERANS' BENEFITS

Federal Benefits for Veterans and Dependents

Benefits for [Veterans of Enduring Freedom/Iraqi Freedom](#)
and Other Theaters of Operation

Summary of [VA Benefits](#) for Guard and Reserve Members

VA Benefits [Timetable](#)

[VA Benefits](#) for Surviving Spouse

VA Benefits — [Afghanistan Veterans](#)

VA Benefits — [Iraqi Veterans](#)

VA [Compensation and Pension Benefits](#)

VA [Benefits](#) Summary

SECTION 9

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[Military Services](#)

[Assistance from Service and Other Organizations](#)

[Reserve Components](#)

[Other Federal Government Links](#)

[Calculate Benefits](#)

[Reserve Associations](#)